

Time Warner Cable
1015 Olentangy River Road
Columbus, Ohio 43212

Tel 614.481.5000
www.twcmidohio.com

November 26, 2007

Jo Ann Aeh
City of Portsmouth
728 Second St
Portsmouth, Ohio 45662

RECEIVED

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CITY CLERK'S OFFICE



Copy CC Manager

Dear Ms. Aeh:

Time Warner Cable is committed to providing your community excellence in cable television, high speed Internet and Digital Phone service. We realize that our customers have a number of service options, and we appreciate that they have chosen us as their service provider.

Over the past year, we implemented and/or are planning in the future a number of enhancements to our quality products and exceptional customer service. Among them:

- Residential Digital Phone Service
- Increased maximum speeds for Road Runner from five to seven mega-bits per second (Mbps) at no extra cost, giving customers faster downloads at the same price. Customers can now choose from four broadband speeds up to 15 Mbps to meet their broadband needs.
- The autumn launch of our much anticipated Business Class Phone service, a crystal-clear digital voice service developed for small business customers.
- Easy Pay, a new method of bill payment which allows customers to receive and pay their monthly TWC bills via email.

In addition to providing award-winning services for homes and businesses, we are committed to providing our customers with the best possible value. Cost control remains one of our primary goals. However, with programming costs alone increasing nearly 11% this year, we must adjust our prices accordingly in the former Adelphia communities. These new list prices, effective January 1, 2008 are reflected on the enclosed sheet. Most customers enjoy significant cost savings by subscribing to one of our bundle packages. The prices for Digital Phone, Road Runner Internet service and high definition television services will not change.

Providing our customers with progressive technology, impeccable customer service and a wide diversity of entertainment choices, all at a tremendous value, remains our top priority. We are confident that our products and services are unsurpassed, and sincerely appreciate the continued opportunity to serve your community. Please do not hesitate to call our Government Relations Manager for your area, Steve Cuckler at 614-481-5270 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Rhonda Fraas".

Rhonda Fraas
President, Mid-Ohio Division

Enclosure/2008 Rate Card



City of Portsmouth

On Demand Services

Movies On Demand.....\$1.99 – \$10.99 each
Purchase a hit movie from the movie library. Instantly play, fast-forward, pause, rewind and stop your selection using your digital remote. Digital cable required.

Events On Demand.....Prices vary

Time Warner Cable iNDEMANDSM Pay-Per-View

Pay-Per-View services show movies and special events on a per use basis. Requires digital set-top equipment.

Movies.....\$1.99 – \$10.99 each

Special Events.....Prices vary

Digital Phone

Monthly Subscription Fees – Residential Service. Price includes equipment.

Digital Phone Service	Unlimited Nationwide	Unlimited Ohio	Unlimited Local
Digital Phone (only)	\$49.95	\$39.95	N/A
Digital Phone with Cable TV or Road Runner	\$44.95	\$34.95	\$29.95
Digital Phone with Cable TV and Road Runner	\$39.95	\$29.95	\$24.95
Second Line	\$29.95	\$24.95	\$19.95
Voice Mail	\$3.95	\$3.95	\$3.95

Multi-line Installation – 1 time charge.....\$49.95

All rates shown are effective January 1, 2008. Rates, channels and packages are subject to change. Some services not available in some areas.

*Requires purchase of Broadcast Basic Service.

**Requires Classic Cable (Broadcast and Expanded Service).

For more details, visit www.twcmidohio.com.

Digital Phone does not include back-up power and, as is the case with an electric-powered home cordless phone, should there be a power outage, Digital Phone, including the ability to access 911 services, may not be available.

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(s07)



www.twcmidohio.com

Dear Valued Customer,

As your service provider of choice, Time Warner Cable appreciates the opportunity to provide you with the very best in home entertainment and information services.

We work hard to bring you products and services that exceed your expectations while holding down costs as much as possible. In the past year, however, the cost of doing business has continued to rise. Programming costs continue to be one of the fastest rising portions of our operating expenses, increasing by nearly 11% this year.

To offset these rising costs, we will implement rate adjustments effective January 1, 2008 on the following services: Broadcast Basic and/or Expanded Basic, DVR Service, and some ValuePaks and AdvantagePaks. See inside this notice for a complete listing of rates.

Prices for our Digital Phone, High-Speed Online and High-Definition television services, among others, will not change. We continued to make these services even better values in 2007 with new features and benefits – such as our latest Road Runner speed increase now up to a blazing-fast download speed of 15 Mbps for Road Runner TURBO!

To learn more about these and other products and services available from Time Warner Cable, visit our website at www.twcmidohio.com.

Again, thank you for being a Time Warner Cable customer. We truly appreciate the opportunity to serve you.

Sincerely,

Rhonda Fraas
President

FCC Part 2

RATES

Monthly Subscription Charges

Broadcast Basic Service	\$13.50
Expanded Basic Service*	\$38.30
Classic Service (Broadcast Basic and Expanded Basic)	\$51.80
Digital Plus (Available only with Digital Basic).....	\$10.00
Digital set-top equipment and remote control on primary outlet.....	\$7.52 each
Each additional set-top equipment and remote.....	\$6.55 each
Digital Video Recorder set-top equipment and remote control on any outlet**	\$7.52 each
Digital Video Recorder service**	\$6.95 each
High-Definition set-top equipment and remote on any outlet.....	\$7.52 each
HD Plus Package**	\$5.00
High-Definition channels require High-Definition set-top equipment and remote, and an HDTV or High-Definition receiver. High-Definition channels are not available in all areas. See your channel lineup for availability.	
Sales tax on set-top equipment	6.5-7.0%
FCC Fee.....	\$0.04

The following Digital Cable Services are also available. All Digital packages require the purchase of Classic Cable Service (Broadcast Basic and Expanded Basic), plus the digital cable set-top equipment and remote.

ValuePaks**

BronzePak (Digital Basic).....	\$11.00
SilverPak (Digital Basic and choice of 1 Premium Service)..	\$21.00
GoldPak (Digital Basic, Digital Plus, and choice of 2 Premium Services).....	\$31.00
PlatinumPak (Digital Basic, Digital Plus, and choice of 3 Premium Services).....	\$37.00
UltimatePak (Digital Basic, Digital Plus, and all 4 Premium Services)	\$43.00

(Price and package components may vary by area.)

AdvantagePaks**

Includes Road Runner service with download speeds up to 7.0 Mbps and cable modem.

Bronze AdvantagePak (BronzePak plus Road Runner).....	\$46.95
Silver AdvantagePak (SilverPak plus Road Runner).....	\$56.95
Gold AdvantagePak (GoldPak plus Road Runner)	\$66.95
Platinum AdvantagePak (PlatinumPak plus Road Runner)	\$72.95
Ultimate AdvantagePak (UltimatePak plus Road Runner).....	\$78.95

Premium Services:

Includes applicable On Demand Subscription and High-Definition Channels where available.

HBO The Works	\$15.95
SHOWTIME Unlimited.....	\$15.95
Multi-Max.....	\$15.95
Starz Moviepak.....	\$15.95

Time Warner Cable High-Speed Online Services and Installation

Monthly Subscription Fees* – Residential Service

*Road Runner Service fees include a cable modem. Service levels are indicated by maximum download speeds.

Road Runner up to 768 Kbps.....	\$26.95
Road Runner up to 2.0 Mbps	\$29.95
Road Runner up to 7.0 Mbps	\$44.95
Road Runner Turbo up to 15.0 Mbps.....	\$54.90
Standard Installation.....	\$69.95
PC Software Installation	\$24.95

High-Speed Internet is also available for business applications.

Please call 877.283.8091, or go to www.twcbc.com.

Additional rates continued on back.